

How to Buy a Practice for Free

Lecture by:

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Private Practice owners of Beachside Optometry in Huntington Beach

Decide on Location

- Look at MBKU website for real estate sites on sale, etc.
- Contact all doctors in the city who are over 63
 - License # 7000 for doctors around 63
 - Send out letters, go into office
- Search VSP website → look at license numbers for date of graduation
- Suggestions
 - Live where you practice and get involved in the community
 - Live in an area where there are not many optometrists

Evaluating a Practice to Buy

- Compare expenses to industry standards
- Evaluate profit-loss statements
 - Staffing costs should be 21%
 - Rent should be 8%
 - Cost of goods should be 28%
- Inherit what the last doctor negotiated when buying a high cost practice (located in the middle of malls, places with high traffic)
- Calculate revenue per patient (RPP)
 - $RPP = \text{One year gross income} / \text{total refractive exams}$
 - Total refractive exams = does not include VF, optos, just refraction
 - RPP should be about \$300

How to Improve the Practice's Yearly Net Income

Setting the Stage:

The previous practice owner makes a gross income of \$600,000.

You will buy the practice for \$400,000.

Finance that over 10 years → \$50,000 a year.

Goal: You want to pay off the \$50,000/year loan by improving your new practice's yearly net income. You can do so by making slight alterations in how the current practice is being managed.

Step 1: Decrease the cost of goods.

How

- Find a manufacturer that sells products for less
- Buy products in a larger bulk

Math

Cost of Goods	Current	New	Increase
Gross	600,000	600,000	
Cost of Goods %	31%	28%	
Cost of Goods	186,000	168,000	18,000

Decrease the cost of goods from 31% to 28% and increase profit by \$18,000.

Step 2: Decrease staffing costs.

How

- Reduce hours for full-time staff members who are assigned jobs that only require part-time
- Let go of staff members who are not productive
- Increase the efficiency of current staff members

Math

Staffing	Current	New	Increase
Gross	600,000	600,000	
staff % of gross	24%	21%	
Staffing costs	144,000	126,000	18,000

Decrease staffing costs from 24% to 21% and increase profit by \$18,000.

Step 3: Rent.

You can't change much with rent, so take it as \$0 in increased revenue.

Rent							
	can't really do much						0

Step 4: Improve revenue per patient (RPP).

How

- Train each optician to be better a salesman
- Have your opticians promote yearly supplies of contacts, high-end frames, and extra coatings on lenses

Math

Improve RPP	How? See separate sheet						
(revenue per patient)							
	Gross	600,000					
	Current patients / year	2,100					
	revenue per patient	286					
	New RPP	310					
	Current patients / year	2,100					
	New Gross	651,000					51,000

The current practice sees 2,100 patients a year with an average of \$286 spent per patient. If you are able to increase RPP from \$286 to \$310, then you will increase profit by \$51,000.

Step 5: Hire a recall service to increase the patient return rate.

How

- Hire a part-time employee whose sole purpose is to recall patients
- Use sites such as DemandForce or Solution Reach

Math

Hire Recall service	cost per year	6,000					
DemandForce		3,500					
Solution reach							
	total cost	9,500					
	Current pts / year	2,100					
	75 % returning	1,575					
	old pts/ week	30					
	Updated recall						
	old pts / week	33					
	change per week	3					
	revenue per patient	310					
	Weeks per year	52					
	Increase gross	48,360					
	Minus cost per year	9,500					
	Net increase per year	38,860					38,860

The current practice has 75% of last year's patients returning. If the patients per year was 2,100, then the returning patients per week would be 30. Say you hire an employee for \$6,000 as well as use DemandForce which costs \$3,500 a year. The total cost for these services will be \$9,500. With the recall service, you're able to increase the amount of returning patients to 33 per week. The profit from the 3 additional returning patients will be \$38,860.

Step 6: Add new vision insurance plans to the practice.

Math

Add vision plans					
Current pts / year	2,100				
	%	pts/yr	RPP	Gross	
Average % VSP	45%	945	290	274050	
Average % Eyemed	18%	378	270	102060	
Average % Spectera	4%	84	260	21840	21,840
Average % Davis	3%	63	260	16380	

Say you add Spectera to your list of vision insurances carried by the practice. Out of 2,100 patients, 4% have Spectera. With their RPP as \$260, the total profit from adding Spectera patients is \$21,840.

Step 7: Update VSP fees.

How

- Due to the increased cost of living and inflation, VSP plans will increase their coverage occasionally. However, they do not notify the practice when they do so. It is up to you to periodically ask for updated VSP fees

Math

Update VSP fees					
Current VSP 92014	78				
Updated fees	89				
Difference	11				
VSP pts / year	945				
Increase Gross / year	10,395				
Not all vsp can adjust	60%	can't adjust some vsp plans			
Adjusted increase	6,237				6,237

The current VSP coverage is \$78. After contacting VSP, you find that their updated coverage is \$89. If the amount of VSP patients per year is 945, then your increased gross per year is \$10,395. However, not all VSP plans can adjust, so we will say the increased gross per year will be roughly \$6,237.

Step 8: Add Glaucoma management to your practice.

How

- Add OCT and other retinal imaging equipment

Math

Add Glaucoma						
	rough example					
	Gross	600,000				
	estimated Glaucoma income	14,000	OCT, retinal, office visits, etc			0
	Recommending waiting on this until you can afford equipment					

We do not recommend adding glaucoma management to your practice until you have a steady, increased income. This is because the equipment required for glaucoma treatment will cost nearly the same as the estimated glaucoma income.

Step 9: Add Optos

How

- Not only does Optos help you become a better and more thorough doctor, it is also a good marketing tool to change people’s perspective of what optometrists do.

Math

Add Optos						
	Cost of Optos	80,000				
	Cost per year for 5 years	15,000				
	Patients per year	2,100				
	% have Optos done	50%				
	Number that have Optos	1,050				
	Charge per Optos	30				
	Gross	31,500				
	Yearly lease	15,000				
	Net income	16,500				16,500

The Optos costs \$80,000, which is \$15,000 per year. If you see 2,100 patients per year, 50% of patients decide to use the Optos, you charge \$30 per Optos, your profit will be \$16,500.

Step 8: Add an in-house edger.

Add in house edger						
	I would recommend later					
	Saves about 2.25 % of gross					0

We do not recommend adding an in-house edger until your new practice is more established. This is because you have to pay for the equipment and train your staff. It would cost about

\$25,000-\$30,000 to buy equipment and train staff. If the staff is not skilled enough, they may make several mistakes and cost your practice because of the re-dos.

Step 9: Replace low reimbursement insurances with higher ones.

How

- Organize your appointment schedule so that there is a high proportion of patients with high reimbursement insurances than patients with low reimbursement insurance. For example, if VSP reimburses at a higher rate than Spectera, you will want your weekly schedule of patients to include a ratio of 10:1 VSP to Spectera patients.

Math

Replace low reimbursement insurance with better						
	reimbursement per pt	low	better			
	reimbursement / patient	55	300			
	patients per year	200	200			
	Gross per year	11,000	60,000			49,000

Step 10: Use social media to increase incoming patients.

How

- Yelp: Good yelp reviews will bring in more patients
- Facebook/Instagram: Posting useful/interesting content will increase the range of patients coming to your office as well as bring in the younger generations.
- Google: Putting key-marker words into your website will help your website pop up on Google towards the top of the webpage. For example, include “optometry”, “optometrist”, “eye doctor”, and the location of your practice.

Math

Social Media	Yelp, Website, Google, Geospatial marketing					
	Current pts / year	2,100				
	% new patients	20%				
	Current new pts / year	420				
	% from Social media	20%				
	Total pts from Social media	84				
	average RPP	310				
	Increase gross	26,040				26,040

If you’re able to get an additional 84 new patients to your practice by using social media, you will increase your profit by \$26,040.

Summary

Adding all of the net increases from each step, you will profit by \$211,667. The cost of buying your practice will be about \$50,000 per year. You will only use roughly 25% of your net increase to pay for the yearly loan. Remember that you can do this sort of evaluation on your practice every year, thus increasing your net profit every time!

Summary	
Cost of Goods	18,000
Staffing	18,000
Rent	0
Improve RPP	34,210
Hire Recall service	21,840
Add Vision plans	21,840
Update VSP fees	6,237
Add Glaucoma	0
Add Optos	16,500
Add in house edger	0
Replace low reim.	49,000
Social Media	26,040
Net increase	211,667
50%	105,834
25%	52,917

Cost to buy practice	
Gross	600,000
% Gross purchase	60%
Purchase price	360,000
excess capital	40,000
total loan	400,000
Yearly loan payment	50,000